



Case Management Careers at Total Care Services, Inc.

Across the state of Maryland, we provide Targeted Case Management (TCM) services through our Coordination of Community Services and Supports Planning programs. Our Coordinators and Supports Planners help people of all ages plan for and receive services that are person-centered, family-oriented, and community-driven so they can live a fulfilled life. We invite you to consider the differences between each role and choose the path that's right for you.

Position	Coordinator of Community Services (CCS)	Supports Planner
Compensation	Both positions have a starting salary of \$60,000.	
Benefits	Both positions offer a comprehensive benefits package, including medical, dental, vision, 401K, opportunities for professional development, career growth, & more!	
Education & Experience	Minimum Bachelor's Degree in a human services field, such as psychology, social work, sociology, nursing, counseling, or related field. One to three years of case management experience preferred; internship experience can be considered.	
Environment	Work from home office - both positions are hybrid, primarily remote and community-based. We provide the tools you need for success: laptop, printer, cell phone & mileage reimbursement.	
Governing Authority	MDH's Developmental Disabilities Administration (DDA)	MDH's Office of Long Term Services and Supports (OLTSS)
Population	A CCS coordinates services for people of all ages with intellectual and developmental disabilities (IDD).	A Supports Planner coordinates services for older adults and people of all ages with complex medical needs, behavioral & mental health needs, and physical disabilities.
Caseload	The average caseload is 30-40 people.	The average caseload is 45-55 people.
Billable Care Coordination	30 billable units per day or 150 units per week.	7 hours per day/35 hours per week.

Love helping others? Looking for a rewarding career? We'd make a great team. Learn more or apply at totalcare1.org.