

# about us

Total Care Services, Inc. is a 501(c)(3) nonprofit health care organization, which for nearly two decades has implemented a holistic service model focused on supporting people with intellectual and developmental disabilities (IDD) and other challenges at home and in the community in the District of Columbia and Maryland.

Our vision is to be the leading company that designs, promotes, and provides high quality health care programs, services and products to the people and communities we serve.



Care, Connect, Lead | Visit [totalcare1.org](http://totalcare1.org)

## contact us



**MAIN OFFICE & MD PROGRAMS**  
9901 Business Parkway, Suite R  
Lanham, MD 20706



**Main: 301.918.0070**  
**Toll Free: 1.800.465.6125**  
**Fax: 301.918.3872**  
**Help Desk: 301.918.0070**



**Hours of Operation:**  
**Monday - Friday | 8:00 am - 5:00pm**



**DC PROGRAMS OFFICE**  
6495 New Hampshire Avenue  
Room A305  
Hyattsville, MD 20783



**Main: 301.270.1113**  
**Toll Free Number: 1.800.465.6125**  
**Fax: 202.688.0297**



**Hours of Operation:**  
**Monday - Friday | 8:30 am - 5:00pm**

## find us online



[totalcare1.org](http://totalcare1.org)



[@totalcareservicesinc](https://www.facebook.com/totalcareservicesinc)



[@tcssupports](https://www.instagram.com/tcssupports)



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# TOTAL CARE SERVICES, INC.

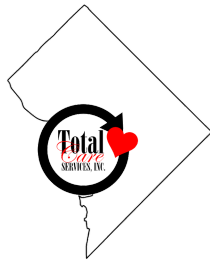
*Helping Others Meet Life's Challenges*



**We Follow-Up and Follow Through**

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# District of Columbia



**Do you care for someone with a disability or other challenge? We believe that the support of family and community is integral to leading a fulfilled life. Our qualified team of professionals, including DSPs, QIDPs, and RNs, will partner with you to provide the following direct services and supports:**

- Individualized Day Supports
- Day Habilitation
- Employment Readiness
- Supported Employment
- Nutrition Evaluation & Consultation Services
- Parent Support Services
- Host Home Services
- In-Home Support Services
- Supported Living Companion Services
- Respite Care Services

**TTY users call 7-1-1**



**Need Interpreting Services?**  
**TCS provides language assistance services free of charge to persons with limited English proficiency**

## Over 3,000 people

served throughout the state of Maryland and the District of Columbia since 2003



## our mission

The mission of Total Care Services, Inc. is Helping Others Meet Life's Challenges. With the right supports in place, we believe every person, regardless of challenge, can express personal choices and experience living an inclusive and fulfilled life.

## what we do

- We focus on you
- We follow-up and follow-through
- We operate with integrity
- We listen
- We engage, inform, and connect
- We build partnerships in the community

# Maryland



**We strive to enrich the lives of the people we serve through targeted case management and supports planning services that are person-centered, family-oriented, and community-driven. It's all about you – your goals, your dreams, and your needs. Our experienced team of Supports Planners and Coordinators of Community Service are dedicated to helping you or a loved one connect with the support, care, and resources needed to thrive.**

- Coordination of Community Services (CCS)
- Comprehensive Case Management and Supports Planning Services
  - CPAS: Community Personal Assistance Service
  - CFC: Community First Choice
  - CO: Community Options Waiver
  - ICS: Increased Community Services Waiver
- Transitioning Youth
- Comprehensive Assessment
- Waiting List