

TOTAL CARE SERVICES, INC.

Being a TCS Direct Support Professional (DSP)



Direct Support Professionals (DSP) at Total Care Services, Inc. provide direct home and community-based services (HCBS) to people of all ages with intellectual and developmental disabilities (IDD) in the District of Columbia. At TCS, our DSPs are caregivers, teachers, companions, problem-solvers, and advocates. As a DSP, you will:



Build Relationships & Trust

Our services are driven by a person-centered approach. Listen. Ask questions. Get to know the person you are supporting - their preferences, needs, and goals - so you can help them make meaningful connections in the community.



Assist & Support

Help with daily tasks like meal preparation, bathing, grooming, dressing, cleaning, transportation and provide behavioral supports & more according to the person's Individual Support Plan (ISP).



Teach & Empower

Help them gain greater independence & support them in their decision-making by building their skills and knowledge.



Monitor & Document

Keep the person you are supporting safe from any hazards to their health. Report any instances of suspected abuse, neglect or exploitation. Monitor and resolve behavioral issues & track progress toward goals.



HELPING OTHERS MEET LIFE'S CHALLENGES

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