



Being a TCS Supports Planner

Supports Planners at Total Care Services, Inc. provide targeted case management (TCM) to people of all ages with complex medical needs, behavioral health needs, physical disabilities, and developmental disabilities across the state of Maryland. Great organization and time management skills are key to success in this community-based role. As a TCS Supports Planner, you will:



Connect & Build Trust

Listen. Ask questions. Get to know the person you are supporting - their preferences, needs, and goals. Our services are driven by a person-centered approach.



Educate & Empower

Share information about services, supports, and resources available so they can make informed choices about their care.



Assist & Advocate

Develop a plan for services and supports, provide support during the application process, and assist with redetermination as needed.



Monitor & Document

Ensure a person's Plan of Service (POS) is in place, track and document delivery of services & supports, and monitor to ensure health, safety, and satisfaction with services.

