

COORDINATION OF COMMUNITY SERVICES PROGRAM



Total Care Services, Inc.
Helping Others Meet Life's Challenges

Total Care Services, Inc.

9901 Business Parkway
Suite R
Lanham, MD 20706

Main Office Phone: (301) 918-0070

Toll Free Number: (800) 465-6125

Main Office Fax: (301) 918-3872

Hours of Operation:

Monday through Friday: 8:30am to 5:00pm

Email:

Wasi Banire, BSW, MA
Director of Coordination of Community Services
wbanire@totalcare1.com

Revised: 04/20/2023

Drucella Wheeler, MSW • Executive Director

Ukela Proctor, MSW, LMSW • Deputy Executive Director | Wasi Banire, MSW • Program Director Coordination of Community Services
Julia Jensen, BS • Director of Quality Assurance | Yvonne Covington, MSN, RN, MBA • Director of Clinical Operations



Website
www.totalcare1.org



Facebook
@totalcareservicesinc



Instagram
@tcssupports



Twitter
@totalcarehelps

NAME	TITLE		PHONE	EMAIL ADDRESS
Drucella Wheeler, MSW	Executive Director	MD/DC	202-492-2186	dwheeler@totalcare1.com
Ukela Proctor, MSW, LMSW	Deputy Executive Director	MD/DC	240-784-3760	uproctor@totalcare1.com

CCS PROGRAM LEADERSHIP			PHONE	EMAIL ADDRESS
Wasi Banire, BSW, MA	Director of Coordination of Community Services	MD	240-579-4323	wbanire@totalcare1.com
Julia Jensen, BS	Director of Quality Assurance	MD	240-758-1495	juliaj@totalcare1.com

CLINICAL OPERATIONS			PHONE	EMAIL ADDRESS
Covington, Yvonne, RN, MSN, MBA	Director of Clinical Operations	MD/DC	301-793-6730	yvonnec@totalcare1.com

ADMINISTRATION			PHONE	EMAIL ADDRESS
Wheeler, Olliena	Administrative Officer	MD/DC	240-467-1341	owheeler@totalcare1.com
Carroll, Kimberly	Office Manager	MD/DC	301-532-7641	kimberlyc@totalcare1.com
Mattison, Kevin, MBA	Operations Manager	MD/DC	240-467-0285	kevinm@totalcare1.com
Garcon, Moise	Operations Assistant	MD/DC	240-475-9023	mgarcon@totalcare1.com
Franklin, Travis	Operations Assistant	MD/DC	301-728-3876	travisf@totalcare1.com

IT			PHONE	EMAIL ADDRESS
IT's JOINT EMAIL ADDRESS: ithelpdesk@totalcare1.com				
Ndoye, Hadeem	IT Support	MD/DC	301-887-7444	hndoye@totalcare1.com
Ankomah, Patrick	IT Support	MD/DC	240-535-5064	patricka@totalcare1.com

HUMAN RESOURCES			PHONE	EMAIL ADDRESS
HR's JOINT EMAIL ADDRESS: hr@totalcare1.com				
Robinson, Andréa (Dréa), PHR, SHRM-CP	Assistant Human Resources Director	MD/DC	301-913-4520	robinsona@totalcare1.com
N'Diaye, Khady	HR Generalist	MD/DC	301-547-5993	khadyn@totalcare1.com
Cooper, Willitta	Human Resource Assistant	MD/DC	301-532-9971	willittac@totalcare1.com

RECRUITMENT & RETENTION			PHONE	EMAIL ADDRESS
Jackson, Stellvone	Director of Recruitment & Retention	MD/DC	240-807-2545	stellvonnej@totalcare1.com
Hauserman, Alexander	Talent Acquisition Manager	MD/DC	240-794-8891	alexanderh@totalcare1.com
Butler, Angela	Recruiter	MD/DC	240-919-4174	angelab@totalcare1.com
Daley, Alejandra	Recruiter	MD/DC	301-283-1225	alejandrad@totalcare1.com

LEARNING & PROFESSIONAL DEVELOPMENT			PHONE	EMAIL ADDRESS
Slade, Kimberly, BS	Director of Learning & Professional Development	MD/DC	301-851-1135	kslade@totalcare1.com
Cuber, Rachael	Trainer - CCS	MD - CCS	301-793-9706	rachaelc@totalcare1.com

FINANCE			PHONE	EMAIL ADDRESS
Woldeyohannes, Fitsum, CPA	Controller	MD/DC	301-918-0070	fwoldeyohannes@totalcare1.com
Lane, Darryl	Director of Financial Operations	MD/DC	301-918-0070	dlane@totalcare1.com
Luk, Chun	Staff Accountant	MD/DC	301-918-0070	chunl@totalcare1.com
Addison, Joseph	Payroll Specialist	MD/DC	301-918-0070	addisonj@totalcare1.com
Nelson, Sanay	Payroll Specialist	MD/DC	301-918-0070	sanayn@totalcare1.com

DEVELOPMENT DEPARTMENT			PHONE	EMAIL ADDRESS
Dagostino, Christine	Development Director	MD/DC	301-232-8798	cdagostino@totalcare1.com
Severson, Jenn	Associate Development Director	MD/DC	301-768-3793	sjennifer@totalcare1.com
Ray, Venus	Development Manager	MD/DC	301-256-5814	venusr@totalcare1.com
Ndoye, Kadijah	Consultant	MD/DC	404-863-8402	kndoye@totalcare1.com

COORDINATION OF COMMUNITY SERVICES			PHONE	EMAIL ADDRESS
Banire, Wasi, BSW, MA	Director of Coordination of Community Services	MD - CCS	240-579-4323	wbanire@totalcare1.com

QUALITY ASSURANCE			PHONE	EMAIL ADDRESS
Jensen, Julia, BS	Director of Quality Assurance	MD	240-758-1495	julij@totalcare1.com

QUALITY ASSURANCE - TEAM		SUPERVISOR	PHONE	EMAIL ADDRESS
Latterman, Matt	Case Management Data Analyst	Julia Jensen	240- 413-8045	mlatterman@totalcare1.com
Hill, Kierston	Compliance Analyst	Julia Jensen	240-725-8299	kierstonh@totalcare1.com
Tolson, Deborah	Intake, Eligibility and Comprehensive Assessment Specialist	Julia Jensen	240-506-2358	dtolson@totalcare1.com

MEDICAL RECORDS		SUPERVISOR	PHONE	EMAIL ADDRESS
Benjamin, Shaunee	Medical Records Manager	Julia Jensen	301-793-6271	sbenjamin@totalcare1.com
Vacant	Medical Records Specialist	Julia Jensen	Vacant	Vacant

PROGRAM SUPERVISION		SUPERVISOR	PHONE	EMAIL ADDRESS
Bragg, Kiarra	Community Outreach Specialist	Wasi Banire	240-437-8646	braggk@totalcare1.com
Kamara, Lansana	Waiver Department Manager	Wasi Banire	240-413-2407	lansanak@totalcare1.com
Johnson, Shaneika	Transition Unit Manager	Wasi Banire	301-793-5563	shaneikaJ@totalcare1.com
Fletcher, Elizabeth	Transition Team Program Supervisor	Wasi Banire	301-416-9669	fletchere@totalcare1.com
Dennis, Brittany	Program Supervisor	Wasi Banire	301-841-5417	dennisb@totalcare1.com
Johnson, Kadeja	Program Supervisor	Wasi Banire	301-768-2533	kadejaj@totalcare1.com
Nwangwu, Shana	Program Supervisor	Wasi Banire	301-793-5267	snwangwu@totalcare1.com
Soewu, Muisat	Program Supervisor	Wasi Banire	301-232-8560	muisats@totalcare1.com

HELP DESK	
Monday	Shana Nwangu
Tuesday	Shaneika Johnson
Wednesday	Muisat Soewu
Thursday	Elizabeth Fletcher/Brittany Dennis
Friday	Kadeja Johnson

PROGRAM SUPPORT UNIT		SUPERVISOR	PHONE	EMAIL ADDRESS
Hirya, Miria	Coordinator of Community Services II	Julia Jensen	202-417-4566	mhirya@totalcare1.com
Akhtar, Anum	Coordinator of Community Services II	Julia Jensen	240-559-6890	aakhtar@totalcare1.com

PCP MANAGER/SCHEDULER UNIT		SUPERVISOR	PHONE	EMAIL ADDRESS
Bryant, Lindsey	PCP Manager/Scheduler	Wasi Banire	301-393-7132	lindseyb@totalcare1.com
Maffo, Olivia	PCP Manager/Scheduler	Wasi Banire	301-573-7209	oliviam@totalcare1.com

TRANSITION TEAM UNIT		SUPERVISOR	PHONE	EMAIL ADDRESS
Fletcher, Elizabeth	Transition Team Program Supervisor	Wasi Banire	301-416-9669	fletchere@totalcare1.com
Godwin, Gemuel	TY Coordinator Of Community Services I	Elizabeth Fletcher	301-664-0978	gemuelg@totalcare1.com
Junipher, Amber	TY Coordinator Of Community Services I	Elizabeth Fletcher	301-792-8749	juniphera@totalcare1.com
Polanco, Shawna	TY Coordinator Of Community Services I	Elizabeth Fletcher	301-907-1939	polancos@totalcare1.com
Wisner, Munah	TY Coordinator Of Community Services I	Elizabeth Fletcher	240-784-1794	munahw@totalcare1.com
Clayton, Danielle	Coordinator Of Community Services I (Waitlist)	Elizabeth Fletcher	301-664-0977	daniellec@totalcare1.com
Telsee, Ruby	Coordinator Of Community Services I (Waitlist)	Elizabeth Fletcher	240-559-7781	rtelsee@totalcare1.com

COORDINATORS OF COMMUNITY SERVICES		SUPERVISOR	PHONE	EMAIL ADDRESS
Abu, Obofoni "Mimi"	Coordinator of Community Services I	Kadeja Johnson	301-665-8714	obofonia@totalcare1.com
Ault, Donald	Coordinator of Community Services I	Muisat Soewu	301-905-7642	aultd@totalcare1.com
Barnes, Assata	Coordinator Of Community Services I	Kadeja Johnson	301-768-8771	assatab@totalcare1.com
Begham, Omaira	Coordinator Of Community Services I	Muisat Soewu	301-433-3031	omairab@totalcare1.com
Bush, Sabrina	Coordinator Of Community Services I	Brittany Dennis	240-807-2583	sabrinab@totalcare1.com
Byrd, Amber	Coordinator Of Community Services I	Shana Nwangu	240-784-7918	amberb@totalcare1.com
Carter, Jarvis	Coordinator Of Community Services I	Muisat Soewu	301-793-0445	jarvisc@totalcare.com
Cotton, Tangelia	Coordinator Of Community Services I	Shana Nwangu	301-739-6915	tangeliac@totalcare1.com
Dickson, Tosharo	Coordinator Of Community Services I	Shaneika Johnson	301-416-9667	tosharod@totalcare1.com
Edgecombe, Christopher	Coordinator Of Community Services I	Brittany Dennis	240-919-4176	christophere@totalcare1.com
Edwards, Adonica	Coordinator Of Community Services I	Muisat Soewu	301-714-8372	adonicae@totalcare1.com
Fields, LaTasha	Coordinator Of Community Services I	Kadeja Johnson	202-938-5766	latashaf@totalcare1.com
Haynes, Shakirra	Coordinator Of Community Services I	Kadeja Johnson	301-793-9638	shakirrah@totalcare1.com
Hussein, Irresaba "Irre"	Coordinator Of Community Services I	Brittany Dennis	301-664-0879	irresabah@totalcare1.com
Jackson, Traci	Coordinator Of Community Services I	Shana Nwangu	240-667-6364	tracij@totalcare1.com
Kim, Ann	Coordinator Of Community Services I	Brittany Dennis	240-919-4157	akim@totalcare1.com
Liggins, Shonti	Coordinator Of Community Services I	Kadeja Johnson	301-793-9610	shontil@totalcare1.com
Moses, Arlesha	Coordinator Of Community Services I	Shana Nwangu	301-768-8692	arlesham@totalcare1.com

COORDINATORS OF COMMUNITY SERVICES		SUPERVISOR	PHONE	EMAIL ADDRESS
Nelson, Christina	Coordinator of Community Services I	Muisat Soewu	301-693-6268	christinan@totalcare1.com
Oladipo, Daniel	Coordinator of Community Services I	Kadeja Johnson	301-573-7198	danielo@totalcare1.com
Peatross, Ultimate	Coordinator of Community Services I	Brittany Dennis	301-714-8370	ultimatep@totalcare1.com
Pickens, Shayla	Coordinator of Community Services I	Muisat Soewu	301-907-1728	shaylap@totalcare1.com
Pope, Thomas (Drew)	Coordinator Of Community Services I	Shana Nwangu	240-713-7872	thomasp@totalcare1.com
Richardson, Breyona	Coordinator of Community Services I	Shaneika Johnson	240-807-2559	breyonar@totalcare1.com
Rowley, Angela	Coordinator Of Community Services I	Shaneika Johnson	301-841-5702	rowleya@totalcare1.com
Smith, Juana	Coordinator Of Community Services I	Muisat Soewu	240-807-2568	juanas@totalcare1.com
Taliaferro, Shannon	Coordinator Of Community Services I	Brittany Dennis	240-919-4160	taliaferros@totalcare1.com
Thomas, Tametra	Coordinator Of Community Services I	Shana Nwangu	240-807-2536	tametrat@totalcare1.com
Trotter, Tiffany	Coordinator Of Community Services I	Brittany Dennis	240-807-2585	trottert@totalcare1.com
Wallace, Deborah	Coordinator Of Community Services I	Kadeja Johnson	240-807-2592	deborahw@totalcare1.com
Washington, Ajai	Coordinator Of Community Services I	Shana Nwangu	240-871-9499	ajaiw@totalcare1.com
Williams, Yania	Coordinator Of Community Services I	Brittany Dennis	240-919-4177	yaniaw@totalcare1.com