

DISTRICT OF COLUMBIA (D.C.) PROGRAMS



Total Care Services, Inc.
Helping Others Meet Life's Challenges

Main Office Address
9901 Business Parkway, Suite R
Lanham, MD 20706

Main Office Contact Information

Phone: (301) 918-0070
Toll Free Number: (800) 465-6125
Main Office Fax: (301) 918-3872

DC Programs Contact Information

Phone: (301) 270-1113
Fax: (202) 688-0297
EVV Hotline: (240) 696-8101

Office Hours

Monday: 8:30am to 5:00pm
Tuesday: 8:30am to 5:00pm
Wednesday: 8:30am to 5:00pm
Thursday: 8:30am to 5:00pm
Friday: 8:30am to 5:00pm

Revised 08/14/2023

Drucella Wheeler, MSW • Executive Director

Ukela Proctor, MSW, LMSW • Deputy Executive Director | Sonya Bush • Director of DC Programs | Yvonne Covington, RN, MSN, MBA • Director of Clinical Operations



COVID-19 Hotline
(301) 793-6730



Website
www.totalcare1.org



Facebook
@totalcareservicesinc



Instagram
@tcssupports



Twitter
@totalcarehelps

NAME	TITLE	PHONE	EMAIL ADDRESS
Drucella Wheeler, MSW	Executive Director	202-492-2186	dwheeler@totalcare1.com
Ukela Proctor, MSW, LMSW	Deputy Executive Director	240-784-3760	uproctor@totalcare1.com

DC PROGRAMS LEADERSHIP		PHONE	EMAIL ADDRESS
Yvonne Covington, RN, MSN, MBA	Director of Clinical Operations	301-793-6730	yvonnec@totalcare1.com
Sonya Bush	Director of DC Programs	240-486-9080	bushs@totalcare1.com
Jason Rodney, MSW	Residential Director	240-709-9965	jasonr@totalcare1.com
Sabouna Johnson, BA	In-Home Supports Program Manager	202-820-2106	sjohnson@totalcare1.com
Cynthia Cherry, BA	Director of Quality Assurance	301-768-7896	ccherry@totalcare1.com
Kevin Mattison, MBA	Operations Manager	240-467-0285	kevinm@totalcare1.com
Christine Lewis-Taylor, BS, CMA	Billing Manager	301-792-8617	christinet@totalcare1.com

ADMINISTRATION		PHONE	EMAIL ADDRESS
Wheeler, Olliena	Administrative Officer	240-467-1341	owheeler@totalcare1.com
Carroll, Kimberly	Office Manager	301-532-7641	kimberlyc@totalcare1.com
Mattison, Kevin, MBA	Operations Manager	240-467-0285	kevinm@totalcare1.com
Garcon, Moise	Operations Assistant	240-475-9023	mgarcon@totalcare1.com
Franklin, Travis	Operations Assistant	301-728-3876	travisf@totalcare1.com
IT		PHONE	EMAIL ADDRESS
IT's JOINT EMAIL ADDRESS: ithelpdesk@totalcare1.com			
Ndoye, Hadeem	IT Support	301-887-7444	hndoye@totalcare1.com
Ankomah, Patrick	IT Support	240-535-5064	patricka@totalcare1.com

HUMAN RESOURCES & RECRUITMENT & RETENTION		PHONE	EMAIL ADDRESS
Jackson, Stellvonne, MS.OL	Director of Recruitment & Retention/Interim Director of HR	240-807-2545	stellvonnej@totalcare1.com
Butler, Angela	Recruiter Specialist I	240-919-4174	angelab@totalcare1.com
Coleman, Destiny	Recruiter Specialist I	240-807-2555	destinyc@totalcare1.com
Freeman, Charlene	HR Assistant	202-394-4795	cfreeman@totalcare1.com

LEARNING & PROFESSIONAL DEVELOPMENT		PHONE	EMAIL ADDRESS
Slade, Kimberly, BS	Lead Trainer	301-393-7108	kslade@totalcare1.com
Dyson, LaKia	Training Coordinator	301-793-6766	ladiad@totalcare1.com

DEVELOPMENT DEPARTMENT		PHONE	EMAIL ADDRESS
Severson, Jenn	Marketing & Communications Director	301-768-3793	sjennifer@totalcare1.com
Ray, Venus	Development Manager	301-256-5814	venusr@totalcare1.com
Ndoye, Kadijah	Consultant	404-863-8402	kndoye@totalcare1.com

FINANCE		PHONE	EMAIL ADDRESS
Woldeyohannes, Fitsum, CPA	Controller	301-918-0070	fvoldeyohannes@totalcare1.com
Lane, Darryl	Director of Financial Operations	301-918-0070	dlane@totalcare1.com
Luk, Chun	Staff Accountant	301-918-0070	chunl@totalcare1.com
Addison, Joseph	Payroll Specialist	301-918-0070	addisonj@totalcare1.com
Nelson, Sanay	Payroll Specialist	301-918-0070	sanayn@totalcare1.com

BILLING & COMPLIANCE		PHONE	EMAIL ADDRESS
Lewis-Taylor, Christine, BS, CMA	Billing Manager	301-792-8617	christinet@totalcare1.com
Taylor, Shaan	Benefits Eligibility and Financial Advocacy Specialist	240-725-4958	shaant@totalcare1.com
Lambert, Rebecca	Billing Specialist	240-758-1497	rebeccal@totalcare1.com
Ankomah, Patience	EVV Compliance Specialist	240-487-8332	patiencea@totalcare1.com

CLINICAL SERVICES		PHONE	EMAIL ADDRESS
Covington, Yvonne, RN, MSN, MBA	Director of Clinical Operations	301-793-6730	yvonnec@totalcare1.com
Boxley, Sarah, RN	RN	240-794-8869	sarahb@totalcare1.com
Mikek, Krystle, RN	RN	301-714-8371	krystlem@totalcare1.com
Nwogu, Chinedu	LPN	240-556-8217	chinedun@totalcare1.com
Olayinka, Josephine	LPN	(C) 301-379-3442 (O) (240) 401-8244	Jolayinka@totalcare1.com
Solomon, Selam, RN	RN	240-807-2570	selams@totalcare1.com
Tanu, Morine	LPN	301-852-4495	mtanu@totalcare1.com

QUALITY ASSURANCE		PHONE	EMAIL ADDRESS
Cherry, Cynthia, BA	Director of Quality Assurance	301-768-7896	ccherry@totalcare1.com
Smith, James	Incident Management Coordinator & HRC Chair	240-413-8231	jsmith@totalcare1.com
Aurelien, Guy (Alix)	Quarterly Review Specialist	301-270-1113	gaurelien@totalcare1.com

DC PROGRAMS		PHONE	EMAIL ADDRESS
Bush, Sonya	Director of DC Programs	240-486-9080	sonyab@totalcare1.com

RESIDENTIAL		PHONE	EMAIL ADDRESS
Rodney, Jason, MSW	Residential Director	240-709-9965	jasonr@totalcare1.com
Cullin, Gabryell, BS	Assistant Director of Residential	240-794-8348	gabryellc@totalcare1.com
Tate, Tavia	Home Coordinator Supervisor	301-532-8540	taviat@totalcare1.com
Dye, Maria	QIDP	240-784-7916	mariad@totalcare1.com
Miller-Boley, Devona	QIDP	301-377-8639	devonam-b@totalcare1.com
Stevens, Loretta	QIDP	301-532-8545	lorettas@totalcare1.com
Bowlding, Kyana	Respite Home Coordinator/HCBS Reviewer	202-394-4808	kbowlding@totalcare1.com
Brooks, Winfred "Ellington"	Home Coordinator	202-340-9442	winfredb@totalcare1.com
Burton, Khalida	Home Coordinator	301-851-1182	kburton@totalcare1.com
Daley, Sandra	Home Coordinator	240-467-0180	sandrad@totalcare1.com
Gatlin, Tamira	Home Coordinator	301-377-8647	tamirag@totalcare1.com
North, Lisa	Home Coordinator	202-855-0643	Lnorth@totalcare1.com
Parker, Shytayzia	Home Coordinator	301-792-8597	shytayziap@totalcare1.com
Riddick, Taquasha	Home Coordinator	301-683-4326	triddick@totalcare1.com
Roach, Addie	Home Coordinator	301-851-1295	aroach@totalcare1.com
Rouse, Valerie	Home Coordinator	202-820-2100	vrouse@totalcare1.com
Ryals, Bridgette	Home Coordinator	240-762-9679	bridgetter@totalcare1.com

IN-HOME SUPPORTS		PHONE	EMAIL ADDRESS
Johnson, Sabouna, BA	In-Home Supports Program Manager	202-820-2106	sjohnson@totalcare1.com
Conyers, Patrice	Habilitation Specialist	240-794-8343	patriceh@totalcare1.com
Holman, Lanita	Community Support Monitor	240-535-3159	lholman@totalcare1.com
Jones, Kahmele	Community Support Monitor	240-784-6737	khamelej@totalcare1.com
Mayo, Dawn	Habilitation Specialist	240-559-6817	dmayo@totalcare1.com
White, Walter	Habilitation Specialist	301-792-8621	walterw@totalcare1.com